



Water Treatment, Maintenance & Inspection

PROGRAMS



SCAN FOR MORE



MAINTENANCE INFO

MAINTENANCE MATTERS

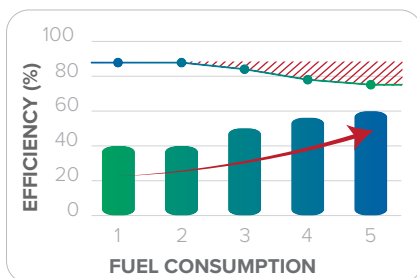
For over 30 years, boiler system maintenance remains a key vision that supports Miura's mission to provide safe, reliable and efficient Total Steam Solutions with the lowest environmental impact. To ensure your steam system investment maintains peak efficiency, continuous reliability, and the utmost safety for your employees, proper maintenance matters. That's why Miura offers industry-leading programs and IoT technology for preventive and predictive maintenance.

Miura introduced Miura Online Maintenance (MOM) in 1989 to help customers monitor their equipment, gather valuable data and troubleshoot issues. It connects boilers in the field with Miura engineers and experts at service centers across the country for fast, reliable service and support.

In addition to evolving the MOM system, we launched the Miura Connect remote monitoring platform in 2021 to empower operators to access boiler room data and trends from any smart device. Miura continues to develop innovative tools and expert assistance programs to ensure peace of mind and enable the transition from "fix it" to "predict and prevent" maintenance.

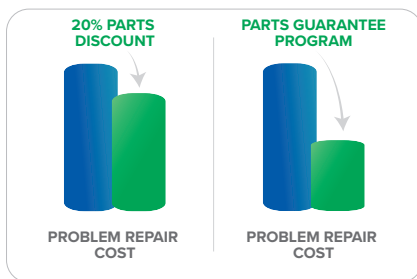
WORRY-FREE MAINTENANCE AND INSPECTIONS

We know that maintenance matters, but you don't have to do it alone. Partnering with Miura through our maintenance and inspections contracts gives you constant support and expert protection for one of your facility's most critical systems.



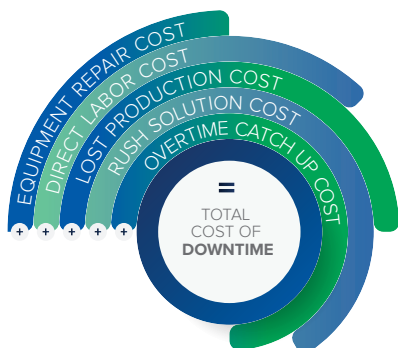
Maximum Safety, Reliable Operation & Peak Efficiency

Proper maintenance with expert care keeps your boiler running like new. In a well-maintained boiler, critical components receive adequate care for safe, reliable and efficient operation that reduces rising fuel usage and emissions creation to provide consistently high-quality steam from day one to years down the road.



Planned Maintenance & Balanced Budgets

Scheduling predictive maintenance, utilizing monitoring services, and other customizable system coverage is your best defense against unexpected system disruption and downtime. Planned maintenance programs with locked-in service rates and parts discounts reduce unexpected equipment expenses and benefit your bottom line in the long run.



Maximize Uptime & Productivity

Modular boiler systems allow for uninterrupted production during maintenance and inspection. Predictive maintenance using online monitoring signals a quick expert response to help avoid downtime and production losses.

PRESSURE VESSEL GUARANTEE

Industry Exclusive: Pressure Vessel Insurance

The Miura Pressure Vessel Guarantee (PVG) provides customers with insurance on the most critical portion of their steam boiler. When bundling the protection of BOILERMATE® chemical, remote online monitoring program or portal, and a qualified Miura maintenance program, Miura will guarantee the boiler pressure vessel and economizer in the instance of a failure.



WHAT'S INCLUDED?

- Ultimate protection pressure vessel insurance against scale and corrosion
- On-call Certified Service Technician (CST) boiler repairs & troubleshooting
- Monthly water quality reports
- Monthly MOM performance reports or 24/7/365 Miura Connect on-demand reporting
- Access to MOM reporting or Miura Connect and Miura water websites
- Opportunity to attend Miura boiler operator training

WHAT'S REQUIRED?

- Two boiler safety inspections
- Active Miura maintenance program (MMC or BMC)
- Miura Online Monitoring (MOM) or Miura Connect
- Proper water supply, including an approved softener, Colormetry, BOILERMATE®, and deaerator tank or steam injection feedwater tank
- Daily water sampling and monitoring by customer
- Daily log of system parameters and water samples available to Miura upon request

THINK GREEN, SAVE GREEN.

Miura's maintenance and inspection program provides worry-free system support while **reducing energy costs and maximizing in-service efficiency.**

Miura designs boilers with sustainability at the forefront of our philosophy to reduce energy costs, conserve natural resources, and lower emissions. Utilizing Miura's maintenance and inspection program will provide you with the highest level of efficiency throughout the long life of your boiler.



MIURA MAINTENANCE CONTRACT OPTIONS

WATER TREATMENT CONTRACT (WTC)	MIURA INSPECTION CONTRACT (MIC)	BOILERMATE® MAINTENANCE CONTRACT (BMC)	MIURA MAINTENANCE & INSPECTION PROGRAM (MMIP)	MIURA MAINTENANCE CONTRACT (MMC)
Inspections	Inspections	Inspections	Inspections	Inspections
Water Treatment	Water Treatment	Water Treatment	Water Treatment	Water Treatment
Maintenance Procedures	Maintenance Procedures	Maintenance Procedures	Maintenance Procedures	Maintenance Procedures
Remote Monitoring	Remote Monitoring	Remote Monitoring	Remote Monitoring	Remote Monitoring
Call-Out Service	Call-Out Service	Call-Out Service	Call-Out Service	Call-Out Service
Parts Guarantee	Parts Guarantee	Parts Guarantee	Parts Guarantee	Parts Guarantee
PV Guarantee	PV Guarantee	PV Guarantee	PV Guarantee	PV Guarantee
Our lab will perform water sampling and reporting to help ensure your boiler is compliant with water quality requirements.	In addition to monthly water analysis, our experts perform regular inspections to ensure your system is compliant with local regulations and operates properly.	Provides optimal water treatment using Miura chemicals with the Miura Connect support and PVG protection.	Receive total maintenance support with the peace of mind of guaranteed parts and call-out service when needed.	Backed by our pressure vessel guarantee, you'll benefit from total, customizable maintenance and inspection support.
		PRESSURE VESSEL GUARANTEED		PRESSURE VESSEL GUARANTEED

PROGRAM ADD-ONS

Customizable contract options made to fit customer needs help to extend protection coverage to other ancillaries of the boiler room. Many of these add-ons are included with a Miura maintenance contract at no additional cost when purchased with a boiler.

BP-201

Coverage on BP-201 multiple installation master controller

MW WATER SOFTENERS

Coverage on Miura MW-Series water softeners

FEEDWATER PUMPS

Coverage on feedwater pump stack/seal kit

AIR FILTER PACKAGE

Coverage for air intake air filters

COLORMETRY

Coverage on Colormetry cartridges and filters

CHEMICAL INJECTION

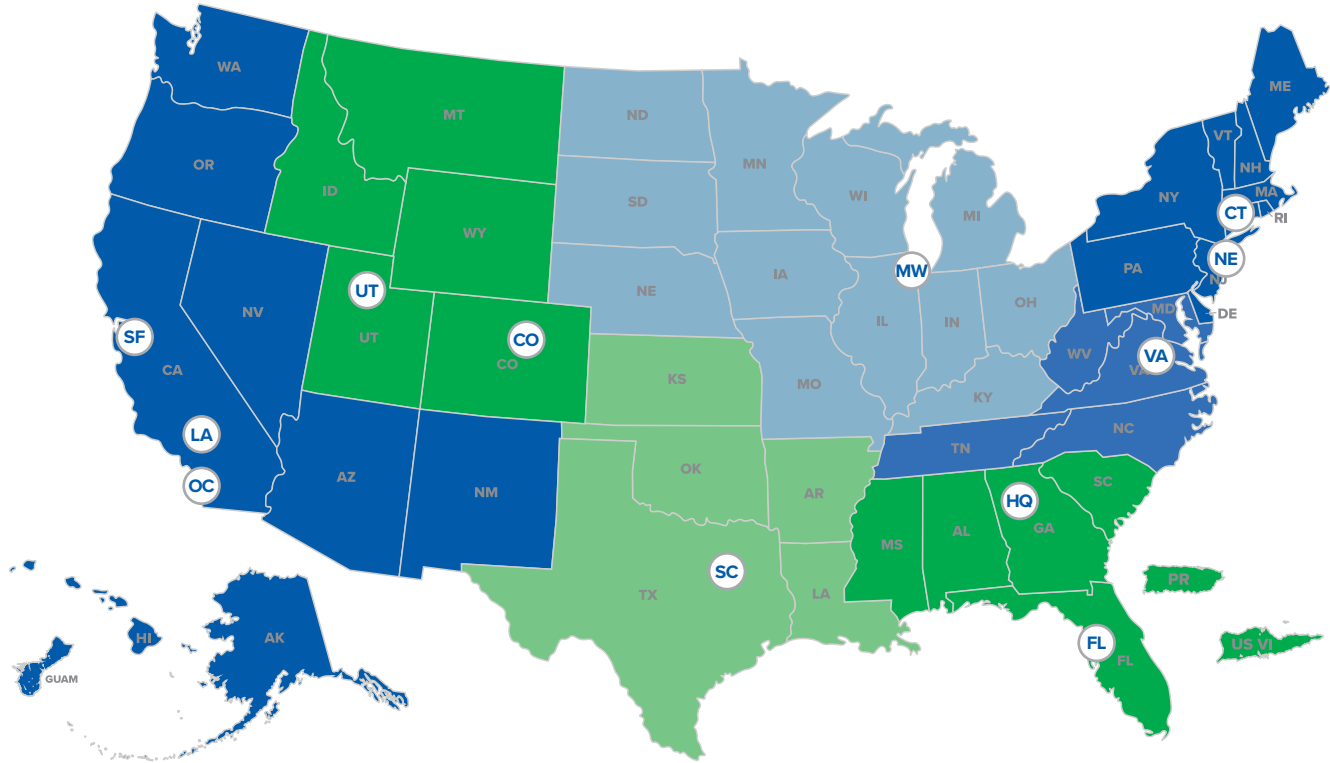
Coverage on boiler chemical injection pumps with or without controller

WHAT'S INCLUDED

See the chart below to find out what maintenance program is right for your organization.

MAINTENANCE CONTRACT COVERAGE	WTC	MIC	BMC	MMIP	MMC
INSPECTIONS					
Boiler Inspection		●	●	●	●
Boiler Ancillary Inspection		●	●	●	●
MW/MS Softener Inspections		●	●	●	●
MW/MS Softener Ancillary Inspection		▲	●	●	●
WATER TREATMENT					
Miura BOILERMATE® Program	Required	Recommended	Required	Recommended	Required
Water Sampling and Reporting	●	▲	●	▲	●
MAINTENANCE					
Scheduled Boiler Maintenance			▲	●	●
MOM/MIURA CONNECT Alarm Receiving			●	●	●
MOM Monthly Generated Report			●	●	●
REMOTE MONITORING					
MOM/MIURA CONNECT Monitoring			●	●	●
CALL-OUT SERVICE					
Boiler Emergency Visit/Troubleshooting				●	●
Softener Emergency Visit/Troubleshooting				●	●
PARTS GUARANTEE					
Boiler Parts Guarantee				●	●
PV GUARANTEE					
Pressure Vessel Guarantee (Corrosion)			●		●
Pressure Vessel Guarantee (Scale)			●		●
Economizer Guarantee			●		●
SYSTEM OPTIONS (ADD-ON)					
BP-201	▲	▲	▲	▲	▲
Feed Water Pump Stack/Seal Kit	▲	▲	▲	▲	▲
Air Filter Package	▲	▲	▲	▲	▲
Colormetry® Maintenance Package	▲	▲	▲	▲	▲
Chemical Equipment Package without Controller	▲	▲	▲	▲	▲
Chemical Equipment Package with Controller	▲	▲	▲	▲	▲
System Package Discount*	20% off all parts and network panels; 10% off pressure vessel and economizer				
*Requires mandatory equipment and chemicals		● Included in package		▲ Add-on	

REGIONAL MAINTENANCE OFFICE LOCATIONS



SF SAN FRANCISCO
Phone (925) 425-9665
Email us.west@miuraz.com

LA LOS ANGELES
Phone (626) 305-6622
Email us.west@miuraz.com

OC ORANGE COUNTY
Phone (949) 757-0875
Email us.west@miuraz.com

MW CHICAGO
Phone (847) 465-0001
Email us.midwest@miuraz.com

SC DALLAS
Phone (972) 386-7848
Email us.southcentral@miuraz.com

NE NEW JERSEY
Phone (201) 592-1260
Email us.northeast@miuraz.com

HQ ATLANTA
Phone (678) 685-0929
Email us.southeast@miuraz.com

VA RICHMOND
Phone (470) 354-3046
Email us.southeast@miuraz.com

SATELLITE OFFICES

FL TAMPA
Phone (470) 795-5820
Email us.southeast@miuraz.com

CO DENVER
Phone (470) 955-1366
Email us.west@miuraz.com

UT SALT LAKE CITY
Phone (470) 781-2881
Email us.west@miuraz.com

CT HARTFORD
Phone (201) 592-1260
Email us.northeast@miuraz.com

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“The efficiency and reliability are there, and the service is first-rate. Miura really knows how to respond quickly to a customer and take care of an issue, even if it was caused by someone or something else. That’s impressive.”
– Chief Engineer, Laundry Facility

“A key highlight for our partnership with Miura is the service! In my 45 years in the industry, I’ve never experienced the type of service and partnership we’ve had with Miura.”
– VP of Operations, Food Production Facility



FOR MORE INFORMATION OR LOCAL SUPPORT:

1-888-309-5574

us.info@miuraz.com

www.miuraboiler.com