

SCAN & FIND YOUR



LOCAL MIURA REP



**MiURA** @CARE™

REPRESENTATIVE MAINTENANCE PROGRAMS

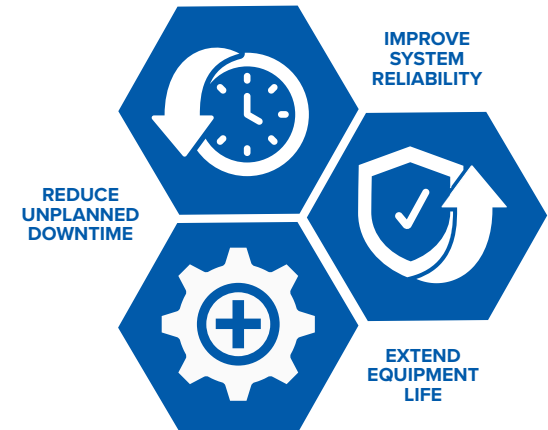
**Complete Maintenance Solutions  
for Life-cycle Partnerships**

## PREVENTATIVE MAINTENANCE DELIVERED BY YOUR MIURA REPRESENTATIVE



**Miura Care™** is a performance-driven maintenance program built to keep your steam system online, efficient, and protected. Delivered by your Miura Representative and backed by Miura's technical standards, it ensures your equipment receives expert, consistent attention from people who know your system inside and out.

This program goes beyond inspections. Miura Care™ includes structured service, remote monitoring, and access to exclusive guarantees, including the only boiler availability guarantee of its kind in the industry, backed by Hartford Steam Boiler (HSB). With tiered options, you choose the level of protection that aligns with your operation.



### SOLUTIONS TAILORED TO FIT YOUR OPERATION

Every facility is different, and so are its steam demands. Miura Care™ Representative Maintenance Programs are designed to give you options. From basic routine service to comprehensive parts and performance guarantees, you choose the level of coverage that aligns with your priorities. Your local Miura Representative will help you select a program that meets your operational goals, budget, and compliance requirements.

#### EVERY PLAN STARTS WITH THESE CORE FEATURES:



**REGULAR BOILER INSPECTIONS**



**BOILERMATE® CHEMICAL**



**24/7/365 MONITORING WITH MIURA CONNECT™**



**CHEMICAL & ANCILLARY DISCOUNT**



**MULTI-POINT OPERATIONAL CHECKUPS**



**WATER QUALITY TESTING**



# THE POWER OF CHOICE

## CHOOSE THE RIGHT LEVEL OF PROTECTION

Miura Care™ offers three levels of Representative Maintenance Programs, all built on the same foundation of inspections, monitoring, and monthly checkups. The difference is in how much protection you want to layer on: from essential service to premium coverage with parts and performance guarantees. Your Miura Representative will help you select the tier that fits your system design, operating priorities, and risk tolerance.

MIURA CARE™ PROGRAMS			
INCLUDED FEATURES AT-A-GLANCE	Silver	Gold	Platinum
Basic & Full Annual Inspections	✓	✓	✓
MIURA CONNECT™ Monitoring & Monthly Reports	✓	✓	✓
Monthly Water Sampling & Trend Reporting	✓	✓	✓
Monthly Multi-Point Operational Checks	✓	✓	✓
BOILERMATE® Program Participation	Required	Required	Required
Chemical & Consumables Discount	✓	✓	✓
BOILERMATE® Volume Discount	✓	✓	✓
Pressure Vessel Guarantee (Corrosion & Scale)	✓	✓	✓
Economizer Guarantee	✓	✓	✓
Boiler Availability Guarantee (HSB)		✓	✓
Boiler Parts Guarantee			✓

MIURA CARE™ | HSB

### PERFORMANCE. GUARANTEED.

Unplanned downtime is costly. That's why Miura Care™ Gold and Platinum plans include **the industry's only Boiler Availability Guarantee**, underwritten by Hartford Steam Boiler (HSB).

If your system can't maintain **85% of rated capacity**, you may qualify for reimbursement toward rental boilers, repairs, or other eligible costs.

#### ENHANCE YOUR PROTECTION WITH THESE FEATURED GUARANTEES:



**INDUSTRY-EXCLUSIVE  
BOILER AVAILABILITY  
GUARANTEE**



**PRESSURE VESSEL  
GUARANTEE**



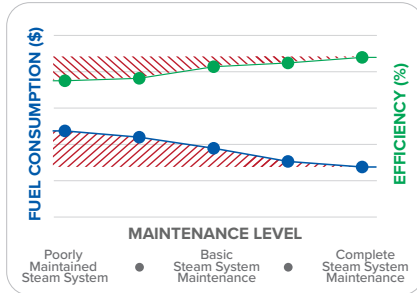
**ECONOMIZER GUARANTEE**



**PARTS GUARANTEE**

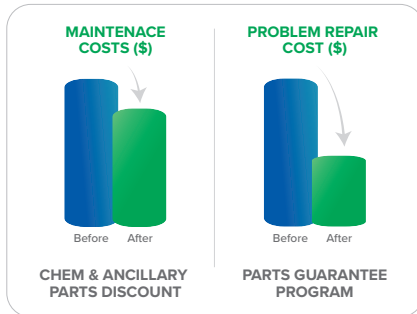
# BUILT TO KEEP YOU RUNNING

Proactive maintenance. Real protection. Complete peace of mind. Miura Care™ offers a seamless shift from *react-and-repair* fixes to *predict-and-prevent* reliability. Through expert service, connected technology, and predictive maintenance tools, we help minimize risk and extend system life.



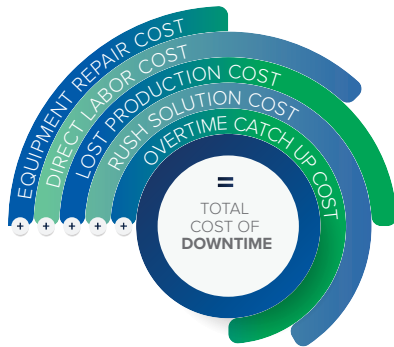
## Maximum Safety, Reliable Operation & Peak Efficiency

Routine preventative maintenance directly improves system efficiency while reducing fuel spend, helping you get more output from every dollar.



## Control Costs with Smart Service

Facilities enrolled in Miura Care™ plans save on both maintenance and repair costs, thanks to included discounts, improved chemical usage, and fewer unplanned system failures.



## Protect Your Uptime & Productivity

Beyond repairs, unplanned outages lead to lost production, emergency labor, rush shipping, and schedule disruption. Miura Care™ helps you avoid those cascading costs.

Miura Care™ plans are available only for Miura boilers installed and maintained to Miura standards. Guarantees require daily water logs, monthly water sampling, BOILERMATE® usage and active MIURA CONNECT™ monitoring. Availability may vary by region. See full terms for details.

MIURA CARE™ PROGRAMS				
INCLUDED FEATURES & REQUIREMENTS		Silver	Gold	Platinum
INSPECTIONS	Boiler Inspection	●	●	●
	Boiler Ancillary Inspection	●	●	●
	MW/MS Softener Inspections	●	●	●
WATER TREATMENT	MW/MS Softener Ancillary Inspection	●	●	●
	BOILERMATE® Program Participation	Required	Required	Required
	Monthly Water Sampling & Reporting	●	●	●
MAINTENANCE	Scheduled Boiler Maintenance	●	●	●
	MIURA CONNECT™ Alarm Receiving	●	●	●
	MIURA CONNECT™ Monthly Report	●	●	●
REMOTE MONITORING	MIURA CONNECT™ Monitoring	●	●	●
CALL-OUT SERVICE	Boiler Emergency Visit/Troubleshooting	●	●	●
	Softener Emergency Visit/Troubleshooting	●	●	●
GUARANTEES	Pressure Vessel Guarantee (Corrosion)	●	●	●
	Pressure Vessel Guarantee (Scale)	●	●	●
	Economizer Guarantee	●	●	●
	Boiler Availability Guarantee		●	●
	Boiler Parts Guarantee			●
SYSTEM PACKAGE DISCOUNTS	Ancillary Parts & Components Discount	●	●	●
	BOILERMATE® Chemical Discount	●	●	●

● Included in Package



LET'S GET STARTED: ☎ 1-888-309-5574 | ✉ [us.info@miuraz.com](mailto:us.info@miuraz.com) | 🌐 [www.miuraboiler.com](http://www.miuraboiler.com)