

SCAN FOR MORE



MAINTENANCE INFO



# MIURA @CARE™

Complete Maintenance Solutions  
for Life-cycle Partnerships

# EXPERIENCE A CARE-FREE, COMPREHENSIVE MAINTENANCE SOLUTION



Miura, along with our representatives, aim to provide Complete Steam Solutions that prioritize safety, reliability, and efficiency. Proper maintenance is essential for maximizing the performance of your steam system. That's why Miura and our partnering representatives offer an industry-first program for preventative and predictive maintenance.

**Miura Care™** distinguishes itself as the premier preventative boiler maintenance package. Our comprehensive care agreement guarantees top-tier maintenance for your boiler system, backed by unparalleled service and support exclusively provided by Miura and Miura-certified representatives. It encompasses a steadfast commitment to continuous optimization and includes a robust guarantee for parts and pressure vessels, plus an extensive industry-exclusive Boiler Availability Guarantee backed by Hartford Steam Boiler (HSB). This guarantee is available to customers with an N+1 system, indicating redundancy in their boiler setup, and whose facilities are located within 150 miles of a Miura branch or Miura-certified representative.

## MIURA CARE™ FEATURES



**INDUSTRY-EXCLUSIVE  
PRESSURE VESSEL  
GUARANTEE**



**ECONOMIZER GUARANTEE**



**PARTS GUARANTEE**



**BOILER AVAILABILITY  
GUARANTEE (BASED ON N+1)**



**BOILERMATE®**



**WATER QUALITY TESTING**



**24/7/365 MONITORING  
WITH MIURA CONNECT™**



**REGULAR BOILER  
INSPECTIONS**



**CONTINUOUS BOILER  
ROM OPTIMIZATION**



**CHEMICAL & CONSUMABLES  
DISCOUNT**



## AN INDUSTRY-LEADING BOILER AVAILABILITY GUARANTEE

The Miura Care™ Boiler Availability Guarantee offers a proactive solution for immediate challenges, minimizing disruptions and providing a framework for long-term operational success.

Discover unparalleled peace of mind and operational confidence through our partnership with HSB. Together, we've forged an alliance that goes beyond industry standards, providing you with a streamlined and dependable lifeline to coverage and reliability.

Collaboration with HSB transforms Miura Care™ into a comprehensive risk mitigation strategy, seamlessly integrating preventative boiler maintenance with equipment breakdown insurance expertise. This industry-exclusive collaboration ensures longevity and reliability, introducing an innovative **Boiler Availability Guarantee**. Miura Care™ offers unparalleled support, combining industry-leading features with financial protection for optimal boiler performance.

### FINANCIAL PROTECTION

Miura Care™ covers costs for rental boilers, parts, and labor in case of a boiler failure, minimizing unexpected expenses and reinforcing the program's commitment to reliable and cost-effective steam system performance.

### SWIFT RESOLUTIONS


Restore your steam production quickly for seamless operations, minimizing downtime and ensuring the specified steam rate.

### FLEXIBLE SOLUTIONS

In the case of a prolonged outage, customers have the option to choose the most effective method to meet their steam demand, be it a pressure vessel or economizer replacement, a Miura Quick Ship Xpress (QSX) boiler, or a rental unit.

### STREAMLINED PROCESS

Our hassle-free claims process provides swift access to comprehensive coverage benefits and enhancing the overall customer experience.

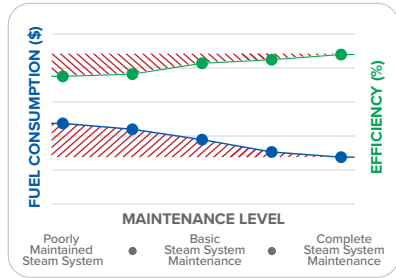


*“Miura’s commitment to quality performance and maintenance of its state-of-the-art boilers is a natural fit for HSB. HSB’s roots are in engineering and boiler safety, so this collaboration brings the best of the industry, together, to deliver a comprehensive solution.”*

*- John B. Riggs, CTO & SVP Applied Technology Solutions, HSB*

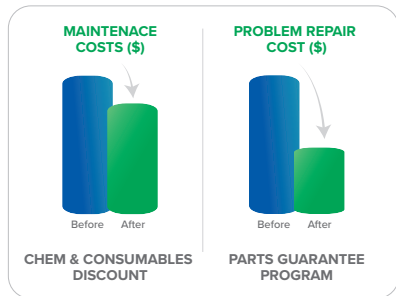
# WORRY-FREE MAINTENANCE AND INSPECTIONS

Miura Care™ offers more than just expert maintenance; we provide continuous support for a seamless shift from *react-and-repair* to *predict-and-prevent* maintenance. Our commitment includes innovative tools and expert assistance programs for unparalleled care and reliability of your facility's steam system.



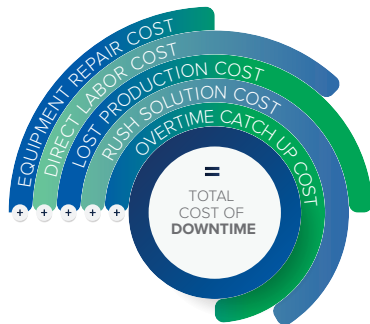
## Maximum Safety, Reliable Operation & Peak Efficiency

Ensuring expert care and proper maintenance for your boiler promotes safe, reliable, and efficient operation, resulting in reduced fuel usage and emissions. This commitment guarantees a continuous supply of high-quality steam for years to come.



## Planned Maintenance & Balanced Budgets

Proactively managing your system's health with scheduled predictive maintenance, utilizing Miura Connect™, and tailoring your system coverage to specific needs serve as your most effective provision against unforeseen disruptions and downtime.



## Maximize Uptime & Productivity

Modular boiler systems, incorporating the principle of N+1 redundancy, enable uninterrupted production during maintenance and inspection. Leveraging predictive maintenance through products like Miura Care™ and Miura Connect™ ensures a rapid expert response, effectively preventing downtime and minimizing production losses.

### MIURA CARE™ MAINTENANCE SERVICES

#### INSPECTIONS

- ✓ Boiler Inspection
- ✓ Boiler Ancillary Inspection
- ✓ MW/MS Softener Inspections
- ✓ MW/MS Softener Ancillary Inspection

#### WATER TREATMENT

- ✓ Miura BOILERMATE® Program\* (Required)
- ✓ Water Sampling and Reporting

#### MAINTENANCE

- ✓ Scheduled Boiler Maintenance
- ✓ MIURA CONNECT™ Alarm Receiving
- ✓ MIURA CONNECT™ Monthly Generated Report

#### REMOTE MONITORING

- ✓ MIURA CONNECT™ Monitoring\*

#### CALL-OUT SERVICE

- ✓ Boiler Emergency Visit/Troubleshooting
- ✓ Softener Emergency Visit/Troubleshooting

#### PARTS GUARANTEE

- ✓ Boiler Parts Guarantee

#### PV GUARANTEE

- ✓ Pressure Vessel Guarantee (Corrosion)
- ✓ Pressure Vessel Guarantee (Scale)
- ✓ Economizer Guarantee

#### BOILER AVAILABILITY GUARANTEE

- ✓ Boiler Availability Guarantee (By HSB)

\*Requires mandatory equipment and chemicals